JOB TITLE: IT Analyst I – Sparex Job Summary
The Analyst I position is responsible for leading the effort to understand the Sparex business needs and identify how best to meet those needs. This role encompasses systems and data related activities as well business. These responsibilities include providing support for project work, ongoing day-to-day operational needs (maintenance, fixes, enhancements, releases and small change requests.), performing data analysis. The Sparex team operates under a SAFE AGILE environment.

JOB FUNCTION AND RESPONSIBILITIES
Analysis
- Collaborate with key business and IT resources on requirements gathering, solution design, configuration, testing, user acceptance, implementation, and documentation.
- Understand and translate business concepts to executable functional designs; ensure functional designs are executed as a viable solution to the business concept; ensuring module solution aligns and is compatible with overall architecture.
- Work with other analysts to understand integration points with other systems, and communicate the impact of proposed system changes.
- Assist with estimations of new developments and enhancement requests (costs, benefits, resources).
- Good problem solving and analysis skills

Projects
- Develop and keep updated, functional design documents and testing scripts insuring scripts are aligned with current system design and business practices.
- Configure, test and train during projects following the SPAREX methodology.
- Plan, prepare and execute unit, integration and support user acceptance testing.

Support & Change Management

- Resolve incidents and complete service requests to the agreed service levels (SLA)
- Work with the change management system to promote your changes through the environments to production
- Monitor performance and provide responsive action to issues maintaining high-level internal customer satisfaction to required service level performance measures, through the successful resolution of customer requests/issues/change requests.
- Ensure individual and team compliance with all SPAREX policies and procedures including Sarbanes Oxley, IT and Security. Follow established governance processes and standards.

Functional and Technical Knowledge

- VB skills essential
- SQL Developer skills essential
- C# desirable
- Previous experience using Zoho desirable but not essential
- Previous experience using Jira desirable but not essential
- Previous experience with APIs desirable but not essential
- Previous experience of WMS desirable
- Require strong analytical skills, strong people skills and individual(s) capable of taking ownership.

Business Expertise

- Educated to Degree level or have equivalent working experience
- Detailed understanding of the business areas supported by the systems is required to ensure solutions meet true business needs and requirements.
- Agricultural experience is a plus.
- Global company experience is a plus.

Qualifications and Experience

- Strong communication / interpersonal skills, capable of interacting with multiple levels of IT and business management.
- Successfully influences diverse groups and teams in a complex, ambiguous and rapidly changing environment to deliver value-added solutions.
- Effective working relationship with the business to ensure business requirements are accurately captured agreed and accepted.
- Fluent in English.